

## Financial Hardship Form

Please complete this form to enable Bosco to discuss your account details with Work & Income or the social agency you have nominated below.

If this customer has difficulty paying their energy bills Bosco will ensure that their electricity is not disconnected while discussions are ongoing with the social agency.

Bosco Account Holder Details:	Name:	
	Account Number:	
Contact details:	Work Ph:	Mob Ph:
	Email:	Home Ph:

### Authorised Account Holder

Please enter the contact details of a person you authorise to manage your energy account on your behalf in the event that you are not available.

Authorised Account Holder Details:	Name:	
	Relationship to Account holder:	
Contact Details:	Work Ph:	Mob Ph:
	Email:	Home Ph

### Social Agencies

Enter the contact details of any relevant social agencies you are dealing with, e.g. Work and Income, Citizens Advice Bureau, etc.

Agency Name:	Contact Name:	
Contact details:	Work Ph:	Mob Ph:
	Email:	

In the event of non-payment, I authorise Bosco to discuss my account with the Ministry of Social Development, and the other agencies listed above, as a proactive measure to assist me.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Please post a copy of this page to Bosco Connect Ltd, PO Box 9601, Newmarket 1149